



REPUTE 3 FAQ

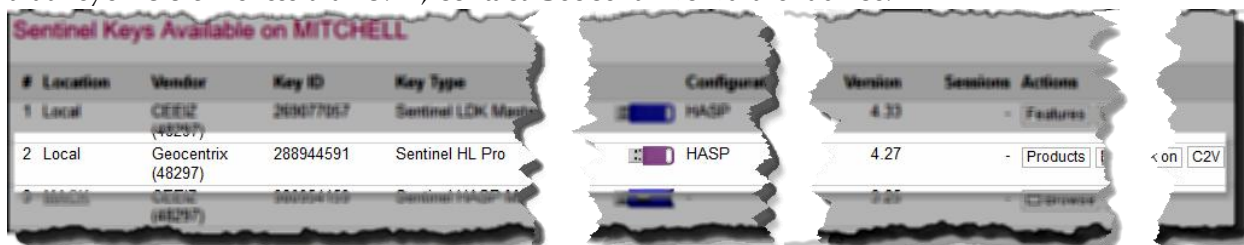
HOW TO UPGRADE YOUR LICENCE KEY TO RUN REPUTE 3

1. On the computer where your licence key (i.e. dongle) is attached, display the Sentinel Admin Control Centre (ACC) by typing "localhost:1947" into your browser and pressing ENTER.
2. If the ACC does not appear, contact Geocentrix for further advice.
3. In the ACC, click **Configuration**, tick 'Generate C2V file for HASP key', and click **Submit**.

Generate C2V file for HASP key

☒ Enable this option only if recommended by your software vendor.

4. On the left-hand menu, click on **Sentinel Keys** and find **Vendor 48297** in the second column. *If that key's **Version** is less than 3.21, contact Geocentrix for further advice.*



5. Click on the **C2V** button (in the column **Actions**) in the row for the Geocentrix key.
6. Save the C2V ('Customer-to-Vendor') file to a temporary location on your computer. Please use the default file name provided (e.g. "1174032123_202409260944.c2v").
7. Send the C2V file to support@geocentrix.co.uk, with the subject 'Request for Repute 3 licence'.
8. Close your browser and wait for Geocentrix to respond via email.

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9. When we reply, we will send you two files as follows (x = 0-9 or a-f; XXX = Std/Pro/Ent):

<Company/>@<PIN/>@<Host/> - Repute key.v2c ❶

RPT-0300-xxxx-xxxx-xxxx-XXX.lic ❷

where <Company> is your company's name, <PIN/> is the Key ID of your dongle, and <Host/> is the host name of your computer.

10. Save these files in a temporary folder on your computer, reopen the ACC (as described under 1 above), and click on **Update/Attach** on the left-hand menu.
11. Click the **Select File** button, navigate to and select the v2c file, and click **Open**.
12. Click on the **Apply File** button.
13. A message will appear to confirm that the upgrade has been successful.
14. You can delete the v2c file since it can only be used once.
15. You can now proceed to install and register Repute 3, as explained here:

[www.geocentrix.co.uk/repute/downloads/3.0/How to install Repute 3.pdf](http://www.geocentrix.co.uk/repute/downloads/3.0/How%20to%20install%20Repute%203.pdf)

[www.geocentrix.co.uk/repute/downloads/3.0/How to register a Repute 3 licence.pdf](http://www.geocentrix.co.uk/repute/downloads/3.0/How%20to%20register%20a%20Repute%203%20licence.pdf)

For further help, please contact Geocentrix Support quoting your company name and licence no.